

# National Assessment and Accreditation Council (NAAC)

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## Student Satisfaction Survey 2019-20

### Key Indicator - 2.7.1

#### Under Criterion II of Teaching – Learning and Evaluation

##### Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey a) Yes b) No

B) Age:

C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) M. Phil. d) Doctorate e) Other ( )

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science d) Professional e) Other: ( )

##### Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

##### Criterion II – Teaching–Learning and Evaluation

(Student Satisfaction Survey on Teaching Learning Process)

Following are questions for online student satisfaction survey regarding teaching learning process.

Q1. How much of the syllabus was covered in the class?

4 – 85 to 100%

3 – 70 to 84%

2 – 55 to 69%

1– 30 to 54%

**0 –Below 30%**

**Q2. How well did the teachers prepare for the classes?**

**4 –Thoroughly**

**3 – Satisfactorily**

**2 – Poorly**

**1 – Indifferently**

**0 – Won't teach at all**

**Q3. How well were the teachers able to communicate?**

**4 – Always effective**

**3 – Sometimes effective**

**2 – Just satisfactorily**

**1– Generally ineffective**

**0– Very poor communication**

**Q4. The teacher's approach to teaching can best be described as**

**4– Excellent**

**3 – Very good**

**2 – Good**

**1 – Fair**

**0– Poor**

**Q5. Fairness of the internal evaluation process by the teachers.**

**Student Satisfaction Survey Analysis 2019-20**

**4 – Always fair**

**3 – Usually fair**

**2 – Sometimes unfair**

**1 – Usually unfair**

**0– Unfair**

**Q6. Was your performance in assignments discussed with you?**

**4 – Every time**

**3 – Usually**

**2 – Occasionally/Sometimes**

**1 – Rarely**

**0– Never**

**Q7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

**4 – Regularly**

**3 – Often**

**2 – Sometimes**

**1 – Rarely**

**0– Never**

**Q8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

**4 – Significantly**

**3 – Very well**

**2 – Moderately**

**1 – Marginally**

**0– Not at all**

**Q9. The institution provides multiple opportunities to learn and grow.**

**4 – Strongly agree**

**3 – Agree**

**2 – Neutral**

**1 – Disagree**

**0– Strongly disagree**

**Q10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

**4 – Every time**

**3 – Usually**

**2– Occasionally/Sometimes**

**1 – Rarely**

**0– Never**

**Q11. Your mentor does a necessary follow-up with an assigned task to you.**

**4 – Every time**

**3 – Usually**

**2 – Occasionally/Sometimes**

**1 – Rarely**

**0 – I don't have a mentor**

**Q12. The teachers illustrate the concepts through examples and applications.**

**4 – Every time**

**3 – Usually**

**2 – Occasionally/Sometimes**

**1– Rarely**

**0 – Never**

**Q13. The teachers identify your strengths and encourage you with providing right level of challenges.**

**4 – Fully**

**3 – Reasonably**

**2 – Partially**

**1 – Slightly**

**0– Unable to**

**Student Satisfaction Survey Analysis 2019-20**

**Q14. Teachers are able to identify your weaknesses and help you to overcome them.**

**4 – Every time**

**3 – Usually**

**2 – Occasionally/Sometimes**

**1 – Rarely**

**0 – Never**

**Q15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

**4 – Strongly agree**

**3 – Agree**

**2 – Neutral**

**1 – Disagree**

**0 – Strongly disagree**

**Q16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.**

**4 – To a great extent**

**3 – Moderate**

**2 – Some what**

**1 – Very little**

**0 – Not at all**

**Q17. Teachers encourage you to participate in extracurricular activities.**

**4 – Strongly agree**

**3 – Agree**

**2 – Neutral**

**1 – Disagree**

**0 – Strongly disagree**

**Q18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready**

**for the world of work.**

**4 – To a great extent**

**3 – Moderate**

**2 – Some what**

**1 – Very little**

**0 – Not at all**

**Q19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**

**4 – Above 90%**

**3 – 70 – 89%**

**2 – 50 – 69%**

**1 – 30 – 49%**

**0 – Below 29%**

**Q20. The overall quality of teaching-learning process in your institute is very good.**

**4 –Strongly agree**

**3 – Agree**

**2 – Neutral**

**1 – Disagree**

**0 – Strongly disagree**

**Q21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.**

**a)**

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**b)**

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**c)**

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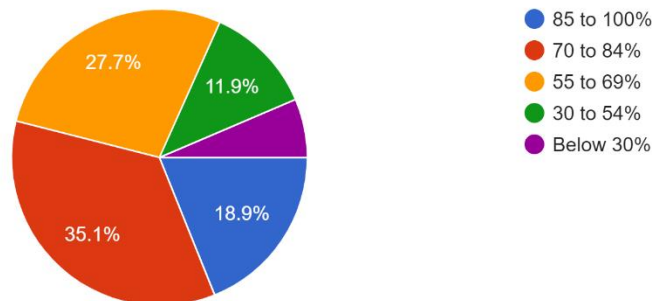
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# Student Satisfaction Survey Analysis (2019-20)

## GRAPHICAL ANALYSIS OF SSS (2019-20)

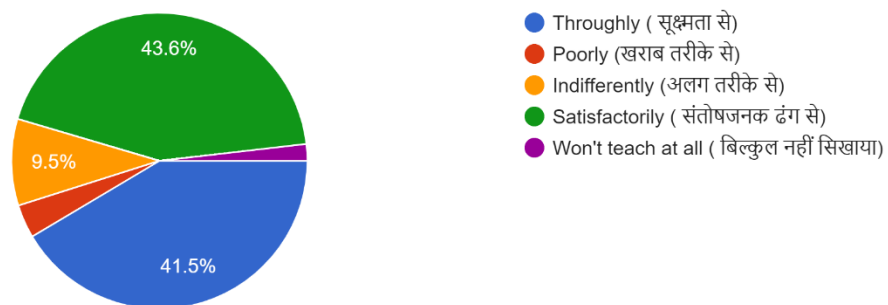
How much of the syllabus was covered in the class?( कक्षा में कितना पाठ्यक्रम कवर किया गया था?)

328 responses



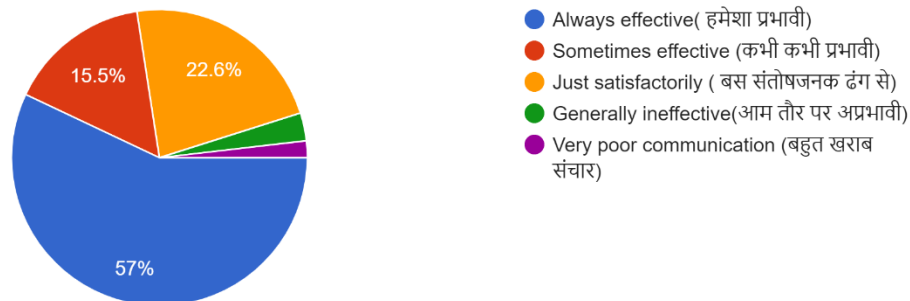
How well did the teachers prepare for the classes?( शिक्षकों ने कक्षाओं के लिए कितनी अच्छी तैयारी की?)

328 responses



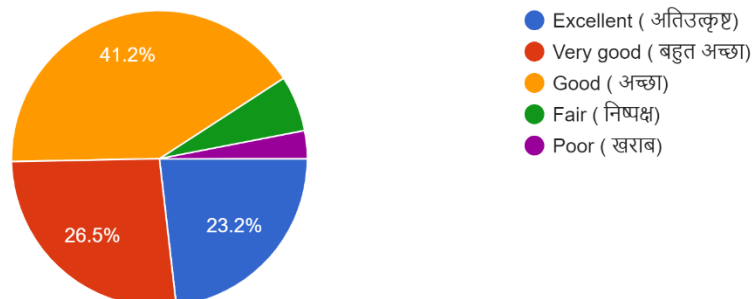
How well were the teachers are able to communicate? (शिक्षक कितनी अच्छी तरह से संवाद करने में सक्षम थे?)

328 responses



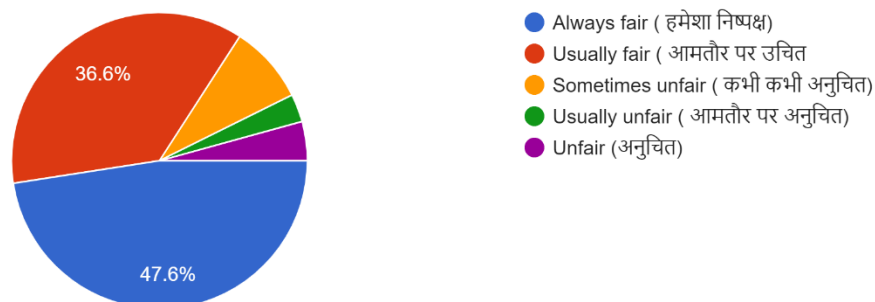
The teacher's approach to teaching can best be described as.( शिक्षण के लिए शिक्षकों के दृष्टिकोण को सबसे अच्छा बताया जा सकता है)

328 responses



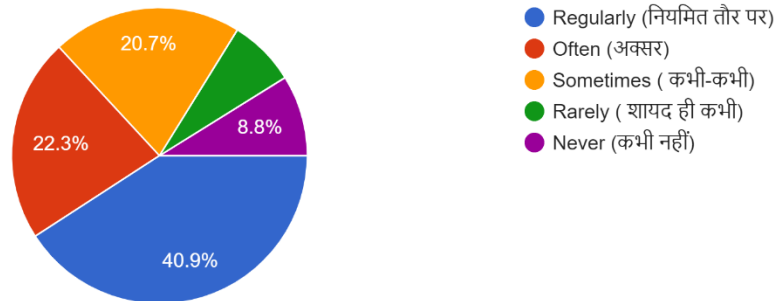
Fairness of the internal evaluation process by the teachers.( शिक्षकों द्वारा आंतरिक मूल्यांकन प्रक्रिया की निष्पक्षता)

328 responses



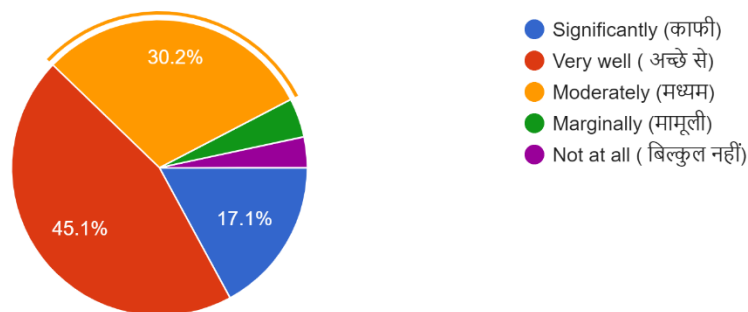
The institute take active interest in promoting internship, student exchange, field visit opportunities for students. ( संस्थान छात्रों के लिए इंटरनशिप...त्र यात्रा के अवसरों को बढ़ावा देने में सक्रिय रुचि लेता है।)

328 responses



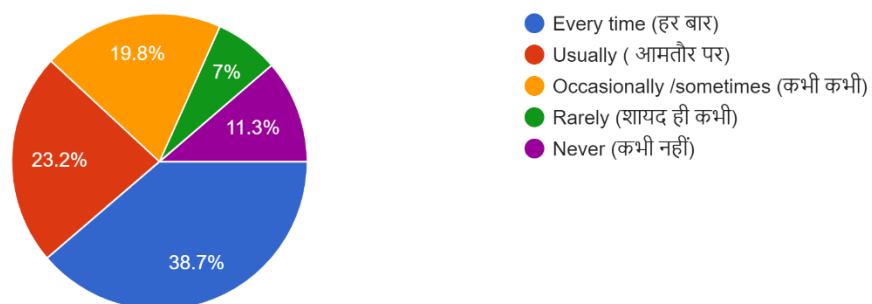
The teaching and mentoring process in your Institution facility you in cognitive, social and emotional growth.( आपके संस्थान में शिक्षण और सलाह प्...माजिक और भावनात्मक विकास में सुविधा प्रदान करती है।)

328 responses



Was your performance in assignments discussed with you?( असाइनमेंट में आप का प्रदर्शन कैसा था , की चर्चा आपसे की गई थी?)

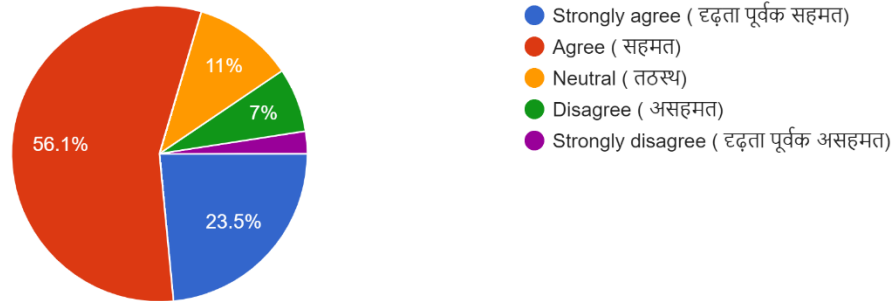
328 responses





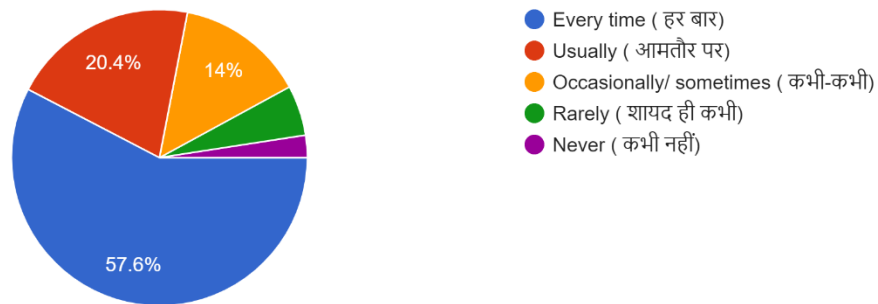
The institution provides multiple opportunities to learn and grow.( संस्था सीखने और आगे बढ़ने के लिए कई अवसर प्रदान करती है)

328 responses



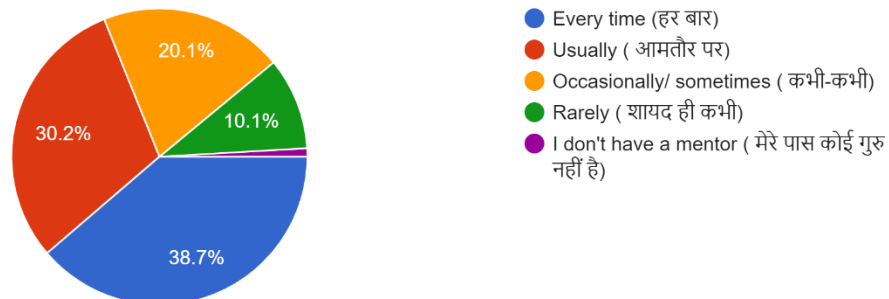
Teachers inform you about your expected competencies, course outcomes and programme outcomes.( शिक्षक आपको , आपकी अपेक्षित दक्षताओं , पाठ्य...णामों और कार्यक्रम परिणामों के बारे में सूचित करते हैं)

328 responses



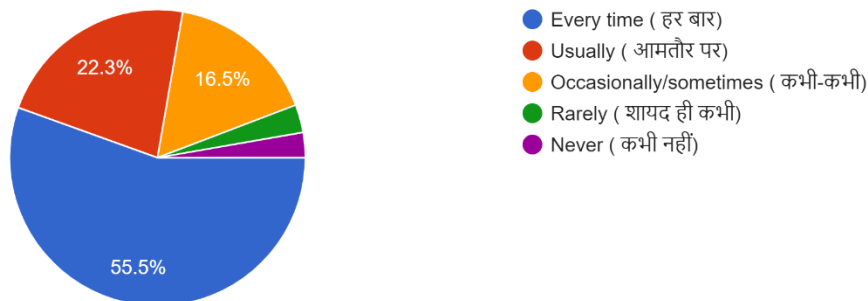
Your mentor does a necessary follow-up with an assigned task to you.( आपके शिक्षक, आपके लिए एक निर्धारित कार्य के साथ, एक आवश्यक अनुवर्ती कार्रवाई करते हैं)

328 responses



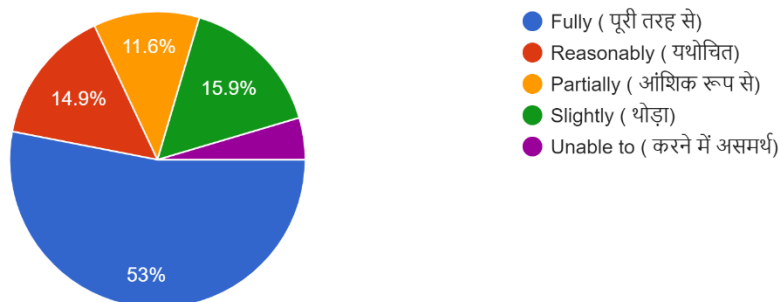
The teacher's illustrate the concepts through examples and applications.( शिक्षक उदाहरण और अनुप्रयोगों के माध्यम से आपको पढ़ाते हैं)

328 responses



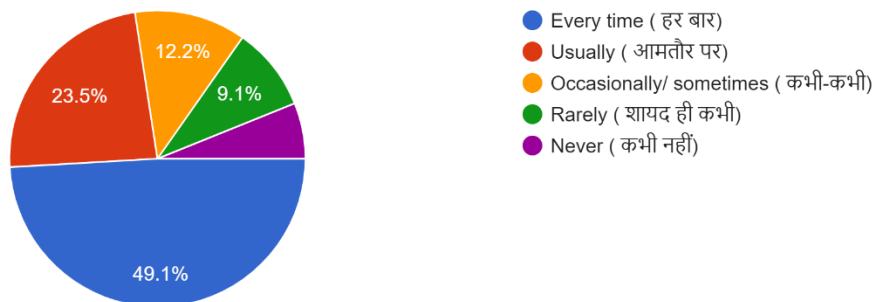
The teachers identify your strengths and encourage you with providing right level of challenges.( शिक्षक आपकी शक्तियों की पहचान करते हैं और आपको सही स्तर की चुनौतियां प्रदान करते हैं)

328 responses



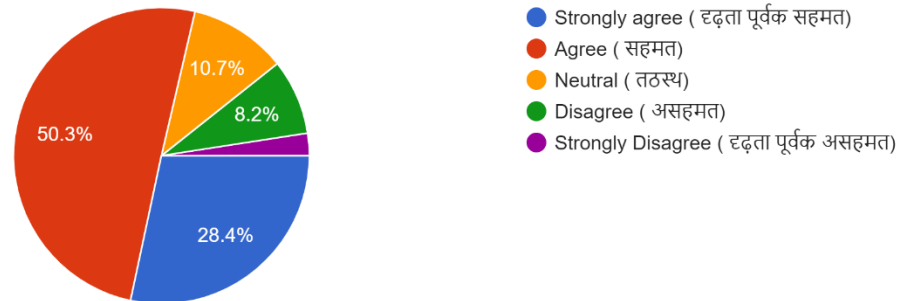
Teachers are able to identify your weaknesses and help you to overcome them.( शिक्षक आपकी कमजोरियों को पहचानने और उन्हें दूर करने में आपकी मदद करने में सक्षम है)

328 responses



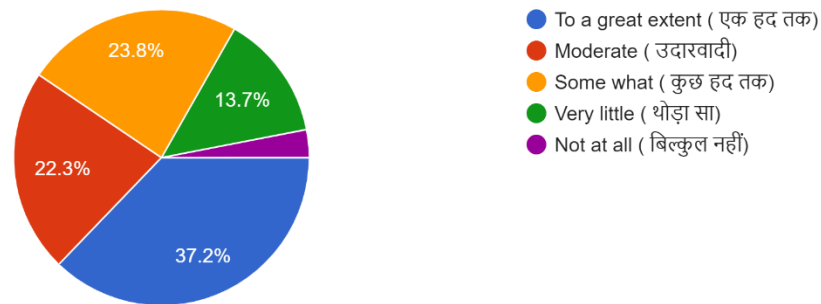
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.( संस्था छा...्रक्रिया के निरंतर गुणवत्ता में सुधार के प्रयास करती है)

328 responses



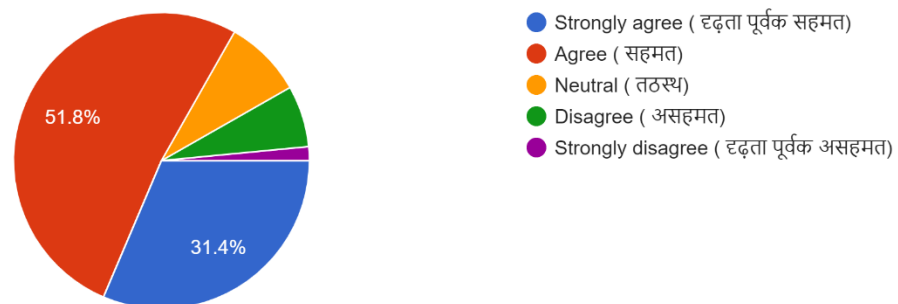
The institute /teachers use student centric methods such as experimental learning, participative learning and problem solving methodologies for enh...खने और समस्या समाधान के तरीकों का उपयोग करते हैं)

328 responses



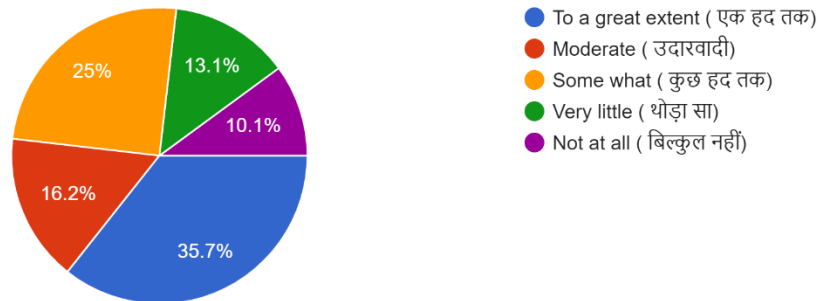
Teachers encourage you to participate in extra curricular activities.( शिक्षक आपको अतिरिक्त पाठ्यक्रम गतिविधियों में भाग लेने के लिए प्रोत्साहित करते हैं)

328 responses



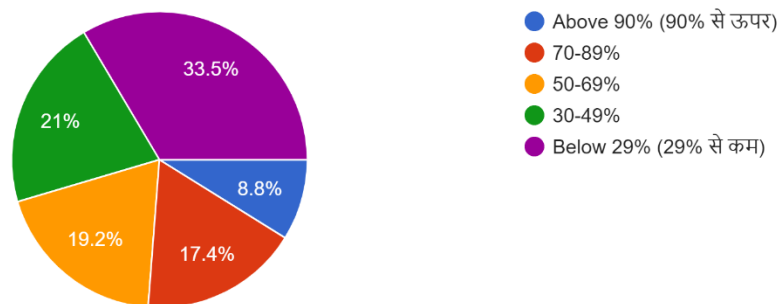
Efforts are made by the institute /teachers to inculcate soft skills , life skills and employability skills to make you ready for the world of work.( संस्थान / शि... दुनिया के हिसाब से तैयार करने का प्रयास किया जाता है)

328 responses



What percentage of teachers use ICT tools such as LCD projector, multimedia, etc. while teaching. ( कितने प्रतिशत शिक्षक प्रशिक्षण के दौरान आईसीटी उपकरण... एलसीडी प्रोजेक्टर मल्टीमीडिया आदि का उपयोग करते हैं)

328 responses



The overall quality of teaching-learning process in your Institute is very good.( आपके संस्थान में शिक्षण प्रक्रिया की समग्र गुणवत्ता बहुत अच्छी है)

328 responses

